

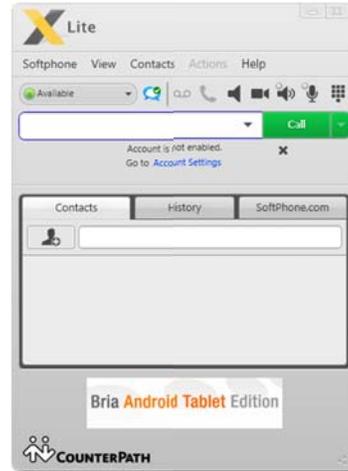
X-Lite for Windows Quick Start Guide

System Requirements

See [www.https://support.counterpath.com/default.asp?W336](https://support.counterpath.com/default.asp?W336)

Set up

1. Obtain the following information from your IT administrator or VoIP service provider:
 - User name, password, and domain
 - Firewall traversal and other network information; see “Configuring Accounts” in the user guide, “Using X-Lite 5 for Windows” which can be found at www.counterpath.com/x-lite.
2. Start X-Lite. The softphone appears.



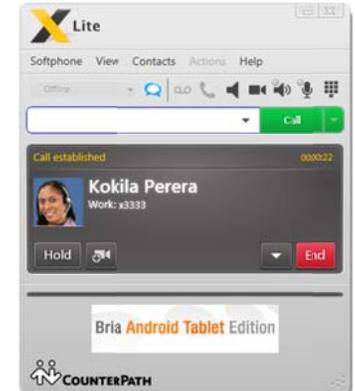
3. From the menu, choose Softphone > Account Settings. The Account window appears.
4. Complete the User Details area with the information obtained from your IT administrator or service provider.
5. Click OK; the account is created and registered. “Enter a name or number” appears in the call entry field.



Place a Call

6. If you are in an enterprise, choose Softphone > Preferences > Dialing Preferences. Complete the fields as directed by your IT administrator.
7. Try placing a call to someone in your enterprise or to a friend. Make sure that you can hear each other.

If you have trouble making calls, see the Troubleshooting Assistant: Help > Troubleshooting.



SoftPhone.com Features

If you have a SoftPhone.com account, the following features are also available:

- Presence via your Softphone.com account. You can see the presence of any contact who also has a SoftPhone.com account.
- IM via your Softphone.com account. You can send IMs to any contact who has a SoftPhone.com account.

For more information on SoftPhone.com and its features, see www.softphone.com.